

*NCHELP  
CommonLine® Network for FFELP  
And Alternative Loans*

*Error Codes*

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*Release 4 Processing*



## ERROR CODES

This document is a consolidated listing of all valid error message codes used within the NCHelp CommonLine® Network for FFELP and Alternative Loans for CommonLine Release 4 processing. These 3-digit codes provide a concise indication of the error(s) that occurred during processing of the applicable file. Although all errors require correction, not all are fatal errors that prevent further processing.

The codes described in this document are returned, as necessary, as part of a response file. A response file acknowledges the processing of a send file. Table 1 indicates the relationships between the response files, their associated send file(s), and the response file fields that contain applicable error message codes.

**Table 1. Applicable Files.**

RESPONSE FILE	SEND FILE	RESPONSE FILE ERROR MESSAGE CODE FIELDS
NCHelp CommonLine® Network for FFELP and Alternative Loans Response File for CommonLine Release 4 processing	NCHelp CommonLine® Network for FFELP and Alternative Loans Application Send File for CommonLine Release 4 processing	Application Send Error Message Code 1–5 (fields 125-129, Response [@1] Detail Record[s])
	NCHelp CommonLine® Network for FFELP and Alternative Loans Change Transaction Send File for CommonLine Release 4 processing	Change Transaction Error Message Code 1–5 (fields 2-6, Change Transaction Error [@6] Detail Record[s])
NCHelp CommonLine® Network for FFELP and Alternative Loans Disbursement Roster Acknowledgment File for CommonLine Release 4 processing	NCHelp CommonLine® Network for FFELP and Alternative Loans Disbursement Roster File for CommonLine Release 4 processing	Error Message Code 1–5 (fields 49-53, Disbursement [@1] Detail Record[s])

The codes listed in Table 2 reflect the valid error codes and messages used within the CommonLine network as of this publication. CommonLine error messages may change or be added over time as determined by the NCHelp Electronic Standards Committee. School-based software (SBS) must be programmed to accept these changes without requiring an updated release of the software.

Each error code may be applicable to all files, or only to certain files. The following table contains columns that specify the applicable detail record(s) and field(s) associated with a given error code for each send file. Generic codes, which apply to a file but are not associated with a particular field or detail record, are annotated with the word "generic" in the applicable column(s). If a code is not applicable to a certain file(s), a dash (—) appears in the applicable column(s).

**NOTE**

To determine when each error message listed in Table 2 is applicable, you must carefully review each field's required status in the appropriate field description.

**Layout**

ERROR MESSAGE CODE	ERROR MESSAGE TEXT	ERROR CONDITION DESCRIPTION	CHANGE TRANSACTION SEND @1-XX DETAIL RECORD & FIELD NUMBER	APPLICATION SEND DETAIL RECORD & FIELD NUMBER	DISBURSEMENT ROSTER ACKNOWLEDGEMENT DETAIL RECORD & FIELD NUMBER		
001	Borrower's Social Security Number is missing or invalid	The borrower's SSN is missing or invalid. The borrower's SSN must be numeric, nine digits, and within valid ranges provided by the Social Security Administration.	All: field 3	@1: field 6	@1: field 8		
002	Borrower and student have the same Social Security Number	The borrower and student SSN's are the same for a Federal PLUS application.	@1-07 thru @1-12; @1-24: fields 3 & 20	@1: fields 6 & 37	@1: fields 8 & 21		
003	Borrower's name is missing or invalid	The borrower's name is missing or contains non-alpha characters.	@1-02: fields 14 thru 16	@1: fields 3 thru 5	@1: fields 5 thru 7		
004	Borrower's date of birth is missing or invalid	The date of birth is missing, non-numeric, an invalid date value, or outside the guarantor age range.	@1-02: field 17	@1: field 16	—		
005	Borrower's address is missing or invalid	The address is missing or contains non-alpha/numeric values (special characters such as punctuation marks or symbols).	—	@1: fields 7 & 8	@1: fields 9 & 10		
006	Borrower's city is missing or invalid	The city is missing or contains non-alpha characters.	—	@1: field 9	@1: field 11		
007	Borrower's state is missing or invalid	The state code is missing, contains non-alpha characters, or is a value not identified as a valid state abbreviation.	—	@1: field 11	@1: field 13		
008	Borrower's zip code is missing or invalid	The zip code is missing, non-numeric, or contains zeros, or the zip code suffix is non-numeric.	—	@1: fields 12 & 13	@1: fields 14 & 15		
009	Telephone number is missing or invalid	The telephone number is missing, non-numeric, or is not N/A.	—	@1: field 14; @4: field 55			

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010	Driver's license number is missing or invalid	The driver's license number is missing (when the driver's license state code is entered), contains a non-alpha/numeric value or is not <b>N/A</b> .	—	@1: field 80	—		
011	Driver's license state is missing or invalid	The driver's license state code is missing (when the driver's license number is entered), contains non-alpha characters, or is a value not identified as a valid state abbreviation.	—	@1: field 79	—		
012	Borrower's lender ID is missing or invalid	The lender ID is missing or is not recognized as a valid ID.	—	@1: field 15	—		
013	Lender ID in borrower and lender sections do not match	The lender ID in the borrower section and the lender section are not the same.	—	@1: fields 15 & 68	—		
014	Requested loan amount is missing or invalid	The borrower requested loan amount is missing, or non-numeric. Some guarantee agencies require this data for guarantee. Others may reject the record if this amount is not less than or equal to the amount certified.	—	@1: field 18	—		
015	Loan type requested is missing or invalid	The loan type requested is missing or contains a value other than <b>AL, CS, GB, PL, SF, or SU</b> .	—	@1: field 17	—		
016	Borrower's citizenship code is missing or invalid	The Federal PLUS, Federal Graduate/Professional PLUS, or alternative borrower's citizenship code is missing or contains a value other than <b>1 or 2</b> .	—	@1: field 26	—		

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018	Student is attending a foreign school and borrower is not a U.S. citizen	The school ID indicated is a foreign school and the alternative borrower's citizenship code is 2 (non-citizen).	—	@1: fields 26 & 43	—		
019	Residence state code is missing or invalid	The state of legal residence code is missing, contains non-alpha characters, or is a value not identified as a valid state abbreviation.	—	@1: field 27	—		
020	State residency requirement not met	State residency requirement not met	—	@1: fields 27 & 28	—		
021	Residence date is missing or invalid	The date of residency is missing, non-numeric, or is an invalid date value.	—	@1: field 28	—		
022	Employer name is missing or invalid	The employer's name is missing or contains non-alpha/numeric values.	—	@5: field 30	—		
023	Employer telephone number or address is missing or invalid	The employer's telephone number is missing, invalid, or non-numeric; employer's street address is missing; employer's city is missing; employer's state is missing or is an invalid state abbreviation; employer zip code is missing or non-numeric; employer's zip code suffix is missing or non-numeric.	—	@5: fields 31 thru 34; 38 thru 39	—		
024	Reference code is missing or invalid	The reference code is missing or contains a value other than <b>Y</b> or <b>N</b> .	—	@1: field 81	—		
025	Borrower default question is not "N"	The PLUS/alternative borrower default indicator contains a value other than <b>N</b> .	—	@1: field 29	—		
026	Borrower has loans in pre-claim status	The borrower has an existing loan(s) in a pre-claim or delinquent status.	Generic	Generic	Generic		
027	Borrower has previous loans in default or currently in claim status	The borrower has a previous loan(s) in default or claim status.	Generic	Generic	Generic		

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028	Deferment indicator is missing or invalid	The deferment indicator is missing or contains a value other than <b>Y</b> or <b>N</b> .	—	@1: field 19	—		
029	Enrollment status is missing and borrower requested a deferment	The enrollment status is missing and the deferment indicator is <b>Y</b> .	—	@1: fields 19 & 49	—		
030	Borrower interest indicator is missing or invalid	The borrower interest indicator is missing or contains a value other than <b>Y</b> or <b>N</b> .	—	@1: field 20	—		
031	EFT authorization code is missing or invalid	The EFT authorization indicator is missing or contains a value other than <b>Y</b> or <b>N</b> .	—	@1: field 21	—		
032	Borrower signature code contains an invalid value or conflicts with borrower signature date	The borrower's signature code does not contain a valid value or there is a date in the borrower signature date field and borrower signature code contains <b>N</b> or space.	—	@1: field 22	—		
033	Borrower's signature date is missing or invalid	The borrower's signature date is missing, non-numeric, or an invalid date value.	—	@1: field 23	—		
034	Student's Social Security Number is missing or invalid	The Federal PLUS, Federal Graduate/Professional PLUS, or alternative student's SSN is missing or invalid. For Federal Graduate/Professional PLUS the student SSN must equal the borrower SSN. The student's SSN must be numeric, nine digits, and within valid ranges provided by the Social Security Administration.	@1-07 thru @1-12 @1-24: field 20	@1: field 37	@1: field 21		
035	Student's name is missing or invalid	The Federal PLUS, Federal Graduate/Professional PLUS, or alternative student's name is missing or contains non-alpha characters. For Federal Graduate/Professional PLUS the student name must equal the borrower name.	—	@1: field 34 thru 36	@1: fields 18 thru 20		

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036	Student's date of birth is missing or invalid	The Federal PLUS, Federal Graduate/Professional PLUS, or alternative student's date of birth is missing, non-numeric, an invalid date value, or outside the guarantor's age range. For Federal Graduate/Professional PLUS the student date of birth must equal the borrower date of birth.	—	@1: field 38	—		
037	Student's date of birth is prior to the borrower's date of birth	The PLUS/alternative student's date of birth is earlier than or equal to the borrower's date of birth.	—	@1: fields 16 & 38	—		
038	Student's citizenship code is missing or invalid	The PLUS/alternative student's citizenship code is missing or contains a value other than 1 or 2.	—	@1: field 40	—		
040	Student default question is not "N"	The PLUS/alternative student default indicator contains a value other than N.	—	@1: field 40	—		
041	Student has loans currently in pre-claim status	The Federal PLUS, Federal Graduate/Professional PLUS, or alternative student has an existing loan(s) in a pre-claim or delinquent status.	Generic	Generic	Generic		
042	Student has loans in default or claim status	The Federal PLUS, Federal Graduate/Professional PLUS, or alternative student has a previous loan in default or claim status.	Generic	Generic	Generic		
043	Student's signature is missing or invalid	The PLUS/alternative student's signature code is missing or contains a value other than Y.	—	@1: field 41	—		
044	Student's signature date is missing or invalid	The PLUS/alternative student's signature date is missing, non-numeric, or an invalid date value.	—	Generic	—		
045	Loan period dates are missing or invalid	The loan period begin and/or end date is missing, non-numeric, or an invalid date value.	All <sup>1</sup> : fields 17 thru 18 @1-07: fields 23 & 24	@1: fields 45 & 46	@1: field 25 & 26		

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046	Loan period has expired	The loan period end date is in the past.	All <sup>1</sup> : field 18 @1-07: field 24	@1: fields 45 & 46	@1: fields 25 & 26		
047	Loan period overlaps with loan period on previous loan	The loan period overlaps with an existing loan period on file.	All <sup>1</sup> : fields 17 & 18 @1-07: fields 23 & 24	@1: fields 45 & 46	@1: fields 25 & 26		
048	Loan period is greater than expected	The loan period entered is greater than expected by recipient.	All <sup>1</sup> : fields 17 & 18 @1-07: fields 23 & 24	@1: fields 45 & 46	@1: fields 25 & 26		
049	Grade level code is missing or invalid	The grade level code is missing or contains a value other than 1–5 or A–D.	@1-07: field 25	@1: field 47	—		
050	Grade level is invalid for this loan type	The grade level is invalid for this loan type.	@1-07: field 25	@1: field 47	—		
051	Enrollment status is missing or invalid	The enrollment status code is missing or contains a value other than F, H, or L.	—	@1: field 49	—		
052	Completion date is missing or invalid	The anticipated completion date is missing, non-numeric, or an invalid date value.	@1-07: field 28	@1: field 50	—		
053	Anticipated completion date is prior to the end of the loan period	The anticipated completion date is prior to the loan period end date.	@1-07: fields 18, 24 & 28	@1: fields 46 & 50	—		
054	School ID is missing or invalid	The school ID is missing, non-numeric, or is not listed in the guarantor's table.	All <sup>1</sup> : fields 4 & 19 @1-02: field 4	@1: field 43	@1: fields 22 & 23		
055	School ineligible	The school is ineligible due to a participation status of limited, suspended, hold, or terminated.	All <sup>1</sup> : fields 4 & 19 @1-02: field 4	@1: field 43	@1: fields 22 & 23		
056	Cost of attendance is missing or invalid	The cost of attendance is missing, non-numeric, or contains zeros.	@1-13, @1-14 & @1-24: field 25	@1: field 51	—		
057	Financial aid is missing or invalid	The financial aid is missing or non-numeric.	@1-13, @1-14 & @1-24: field 27	@1: field 53	—		

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058	Family contribution is missing or invalid	The family contribution amount is missing or non-numeric.	@1-13, @1-14 & @1-24: field 26	@1: field 52	—		
059	Borrower eligibility is 0, or cost minus aid minus EFC is 0	The borrower's eligibility is zero based on the difference of cost minus aid minus EFC.	@1-13, @1-14 & @1-24: fields 25 thru 27	@1: fields 51 thru 53	—		
060	Certified amount is missing or invalid	The school certified amount is missing or non-numeric.	@1-13, @1-14 & @1-24: field 24	@1: fields 54 thru 56; 64	—		
061	Subsidized certified amount is missing or invalid	The subsidized Federal Stafford certified amount is missing or non-numeric, and the loan type requested code is <b>CS</b> or <b>SF</b> .	—	@1: fields 17 & 54	—		
062	Unsubsidized certified amount is missing or invalid	The unsubsidized Federal Stafford certified amount is missing or non-numeric, and the loan type requested code is <b>CS</b> or <b>SU</b> .	—	@1: fields 17 & 55	—		
063	Subsidized certified amount is less than guarantor minimum	The subsidized Federal Stafford certified amount is less than the minimum guarantor amount.	—	@1: field 54	—		
064	Federal PLUS certified amount is less than guarantor minimum	The Federal PLUS or Federal Graduate/Professional PLUS certified amount is less than the minimum guarantor amount.	—	@1: field 56	—		
065	Unsubsidized certified amount is less than guarantor minimum	The unsubsidized Federal Stafford certified amount is less than the minimum guarantor amount.	@1-13, @1-14 & @1-24: field 24	@1: field 55	—		
066	Loan amount exceeds loan period eligibility	The borrower's alternative loan exceeds or is not consistent with grade level requirements.	@1-24: field 24	@1: fields 64 & 72	—		
067	Loan amount exceeds grade level limit	The amount of the loan exceeds the maximum loan amount for the certified grade level.	Generic	Generic	Generic		
068	Loan amount exceeds aggregate limit	The borrower's aggregate limit amount has been exceeded.	@1-08, @1-13, @1-14 & @1-24: field 24	@1: fields 69, 70, 72	—		

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069	Borrower requested unsubsidized, but school certified subsidized	The loan type requested code indicated the borrower requested an unsubsidized loan, and the school certified amount is for a subsidized loan.	—	@1: fields 17, 54 & 55	—		
070	Borrower requested subsidized, but school certified unsubsidized	The loan type requested code indicated the borrower requested a subsidized loan, and the school certified amount is for an unsubsidized loan.	—	@1: fields 17, 54 & 55	—		
071	Certified loan amount is greater than the net need	The certified loan amount is greater than the net need.	@1-13, @1-14 & @1-24: fields 24 thru 27	@1: fields 51 thru 56; 64	—		
072	Disbursement date(s) is missing or invalid	Disbursement date is missing, non-numeric, or contains an invalid date value.	@1-09: fields 25 & 29  @1-10: fields 25 & 33;  @1-13, @1-14 & @1-24: fields 28, 30, 32 & 34	@1: fields 57 thru 60	—		
073	Disbursement date(s) must be in chronological order	The disbursement date(s) must be in chronological order.	@1-09: fields 25 & 29  @1-10: fields 25 & 33  @1-13, @1-14 & @1-24: fields 28, 30, 32 & 34	@1: fields 57 thru 60	—		
074	EFT or master check disbursement date is more than 13 days prior to payment period begin date, or individual check date is more than 30 days prior to payment period begin date	Disbursements may not be scheduled more than 30 days before the payment period begin date; EFT or master check disbursements may not be scheduled more than 13 days prior to the payment period begin date.	@1-09: fields 25 & 29  @1-10: fields 25 & 33  @1-13, @1-14 & @1-24: fields 28, 30, 32 & 34	@1: fields 57 thru 60	@1: field 34		

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075	Disbursement date is more than allowable days after loan period end date	Disbursement date is more than allowable days after loan period end date.	@1-09: fields 18, 25 & 29  @1-10: fields 18, 26 & 33  @1-13 & @1-14: field 18  @1-24: fields 18, 28, 30, 32 & 34	@1: fields 46, 57 thru 60	@1: field 34		
077	School certification date is missing or invalid	The school certification date is missing, non-numeric, or an invalid date value.	—	@1: field 61	—		
078	School certification date is after the loan period end date	The school certification date must be prior to the loan period end date.	@1-07: fields 24 & 26	@1: fields 46 & 61	—		
079	Lender ID is missing or invalid	The lender ID is missing, non-numeric, or is not listed in the guarantor's table.	All <sup>1</sup> : field 15	@1: fields 68 & 90	@1: fields 29 & 30		
080	Service provider does not approve loan type	Service provider does not participate in this loan program.	—	@1: fields 17 & 96	—		
081	Lender ineligible	The lender is ineligible due to a participation status of limited, suspended, hold, or terminated.	All <sup>1</sup> : field 15	@1: field 15, 68 & 93	@1: fields 29 & 30		
082	Lender did not approve amount certified/requested	Lender's policy will not authorize loan amount certified or requested.	—	@1: fields 18; 54 thru 56; 64	—		
083	Lender approved amount is 0	Lender denied the loan request and did not approve the loan.	—	@1: fields 69 thru 72	—		
084	Lender signature missing or invalid	The lender's authorized lending official failed to sign the promissory note.	Generic	Generic	Generic		
085	Lender's signature date is missing or invalid	The lender's authorized lending official failed to date the promissory note or provided an invalid date on the promissory note.	Generic	Generic	Generic		

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086	Possible duplicate loan	Loan request was not approved due to the existence of another outstanding loan request.	Generic	Generic	Generic		
087	Credit check denied	Borrower/endorser failed to pass credit criteria for loan approval.	Generic	Generic	Generic		
088	Endorser's name is missing or invalid	The endorser's name is missing or contains non-alpha characters.	Generic	Generic	Generic		
089	Endorser's Social Security Number is missing or invalid	The endorser's SSN is missing or invalid. The endorser's SSN must be numeric, nine digits, and within the valid ranges provided by the Social Security Administration.	Generic	Generic	Generic		
090	Endorser's date of birth is missing or invalid	The endorser's date of birth is missing, non-numeric, an invalid date value, or outside the guarantor age range.	Generic	Generic	Generic		
091	Endorser's address is missing or invalid	The endorser's address is missing or contains non-alpha/numeric values (special characters such as punctuation marks or symbols).	Generic	Generic	Generic		
092	Endorser's requested loan amount is missing or invalid	The endorser's requested loan amount is missing or non-numeric. Some guarantors require this data for guarantee. Others may reject the record if this amount is not less than or equal to the amount certified.	Generic	Generic	Generic		
093	Error: School or file recipient should contact the service provider	An error was detected with the record. The school or file recipient should contact the service provider to correct the error.	Generic	Generic	Generic		
094	Error: the processor or service provider will contact the school or file recipient	An error was detected with the record. The service provider will contact the school or file recipient to correct the error.	Generic	Generic	Generic		

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095	CommonLine Unique Identifier is missing or invalid	The CommonLine unique identifier is missing or contains non-alpha/numeric values or spaces. This file should only contain spaces in the Application Send File for print only requests.	All <sup>1</sup> : fields 21&22	@1: field 24	@1: fields 3 & 4		
096	CommonLine Unique Identifier is a duplicate of an existing application	The CommonLine unique identifier must be different from all other unique identifiers. This unique identifier already exists on the service provider's database.	All <sup>1</sup> : field 21	@1: field 24 @1: fields 24 & 25a	@1: fields 3 & 4		
097	CommonLine Unique Identifier on reprint cannot be matched to an existing application	A reprint request requires the existence of a CommonLine unique identifier from a previously transmitted application. This reprint request does not contain a unique identifier or contains a new, non-existing unique identifier.	—	@1: field 24	—		
098	CommonLine Unique Identifier on correct cannot be matched to an existing application or certification request	A pre-guarantee correction request or certification request requires the existence of a CommonLine unique identifier from a previously transmitted application. This correction request does not contain a unique identifier or contains a new, non-existing identifier.	—	@1: field 24	—		
099	CommonLine Unique Identifier on terminate cannot be matched to an existing application	A pre-guarantee termination request requires the existence of a unique identifier from a previously transmitted application. This termination request does not contain a unique identifier or contains a new, non-existing identifier.	—	@1: field 24	—		
100	Cannot reprint; application is already terminated, approved for disbursement, denied/pended, or is for a non-GP or non-PG processing type code	A reprint request can only be processed for an active, existing application which was originally submitted as either guarantee and print or print and guarantee. This application has either been terminated, approved for disbursement, or denied/pended, or it was originally submitted as either a guarantee only or print only request.	—	@1: fields 2 & 93	—		

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101	Cannot correct, application already terminated or guaranteed	A correction request can only be submitted for pre-guarantee, non-terminated applications. This application has either been guaranteed or terminated.	—	@1: field 2	—		
102	Cannot terminate, application already terminated or guaranteed	A termination request can only be processed for a pre-guaranteed or non-terminated application. This application has either been guaranteed or terminated.	—	@1: field 2	—		
103	Cannot reprint, correct, or terminate; application previously submitted as print only	Print only requests are not stored on a service provider's database. Reprints, corrections, and terminations cannot be processed for applications originally submitted as print only.	—	@1: field 2	—		
104	Date permanent address last updated is invalid	The date permanent address last updated is non-numeric or an invalid date value.	—	@1: field 102	@1: field 16		
105	Temporary address is incomplete or invalid	The temporary address is missing or contains non-alpha/numeric values.	—	@1: fields 90, 103 thru 105; 107 thru 109	—		
106	Record type indicator code is missing or invalid	Record type indicator code is missing or contains a value other than <b>A, C, R, or T</b> .	—	@1: field 2	—		
107	Processing type code is missing or invalid	Processing type code is missing or contains a value other than <b>CR, GP, GO, PG, or PO</b> .	—	@1: field 93	—		
108	Record type indicator/processing type code combination is invalid	The record type indicator code is invalid for the type of processing requested.	—	@1: fields 2 & 93	—		
109	Alternative loan certified amount is missing or invalid	The alternative loan certified amount is missing or non-numeric, and the loan type requested is AL.	—	@1: field 64	—		

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110	Error related to data in Unique Fields section or Unique Supplemental Detail Record(s)	The data in the Unique Fields section or Unique Supplemental (@2) Detail Record contained an error. Contact the service provider to correct the error.	@2: fields 1 thru 4	@1: fields 110 thru 112 @2: fields 1 thru 4	@2: fields 1 thru 4		
111	Name/date of birth conflicts with an existing record under this SSN	The borrower's or student's name or date of birth does not match the name or date of birth on file for this SSN.	@1-02: fields 14 thru 17	@1: fields 3 thru 6; 16; 34 thru 38	@1: fields 5 thru 8		
112	Cost minus aid minus EFC is less than the subsidized certified Federal Stafford loan amount	The subsidized Federal Stafford certified amount is greater than the calculated need.	—	@1: fields 51 thru 54	—		
113	Cost minus aid minus EFC is less than the unsubsidized certified amount	The unsubsidized Federal Stafford certified amount is greater than the calculated need.	—	@1: field 51 thru 53; 55	—		
114	The certified loan amount does not equal the sum of the recommended disbursements	The sum of the recommended gross disbursement amounts cannot exceed the certified loan amount.	—	@1: fields 64; 98 thru 101	—		
115	Missing reference 1 information	One or more of the reference 1 fields is missing or invalid.	—	@5: fields 4 thru 11; 13 thru 16, 39	—		
116	Missing reference 2 information	One or more of the reference 2 fields is missing or invalid.	—	@5: fields 17 thru 24; 26 thru 29, 40	—		
117	Missing cosigner 1 information	One or more of the cosigner 1 fields is missing or invalid.	—	@4: fields 11 thru 18; 20 thru 32; 35 thru 39, 45, 48 thru 50, 56 thru 58	—		

ERROR MESSAGE CODE	ERROR MESSAGE TEXT	ERROR CONDITION DESCRIPTION	CHANGE TRANSACTION SEND @1-XX DETAIL RECORD & FIELD NUMBER	APPLICATION SEND DETAIL RECORD & FIELD NUMBER	DISBURSEMENT ROSTER DETAIL RECORD & FIELD NUMBER		
118	Missing credit information	Required borrower or cosigner credit information is missing and is required by the lender (applicable to alternative loans only).	—	@4: fields 4 thru 10; 40 thru 45	—		
120	Federal PLUS certified amount is missing or invalid	The Federal PLUS or Federal Graduate/Professional PLUS certified amount is missing or non-numeric, and the loan type requested is <b>PL</b> or <b>GB</b> .	—	@1: fields 17 and 59	—		
201	CommonLine loan sequence number is missing or invalid	The CommonLine loan sequence number is missing or non-numeric.	All <sup>1</sup> : field 22	@1: field 25a	@1: field 4		
202	Missing cosigner 2 information	One or more of the cosigner 2 fields is missing or invalid.	—	@4: fields 11 thru 18; 20 thru 32; 35 thru 39, 46, 51 thru 53, 59 thru 61	—		
203	Loan type code is missing or invalid	The loan type code is missing or contains a value other than <b>AL</b> , <b>GB</b> , <b>PL</b> , <b>SF</b> , or <b>SU</b> .	All <sup>1</sup> : field 12	—	@1: field 27		
204	Alternative loan program type code is missing or invalid	The alternative loan program type code is missing, not recognized, or represents a loan program not supported by the service provider.	@1-07 thru @1-12; @1-24: field 13	@1: field 96	@1: field 28		
205	Guarantor ID is missing or invalid	The guarantor ID is missing, is a value not associated with a valid guarantor or insurer, or the value is not valid for the destination.	—	@1: field 75	@1: field 37		
206	Total number of scheduled disbursements is missing or invalid	The total number of scheduled disbursements is missing or contains a value other than <b>1</b> , <b>2</b> , <b>3</b> , or <b>4</b> .	—	—	@1: field 36		
207	Disbursement number is missing or invalid	The disbursement number is missing or contains a value other than <b>1</b> , <b>2</b> , <b>3</b> , or <b>4</b> .	@1-09 & @1-10: field 24	—	@1: field 35		
208	Guarantee date is missing or invalid	The guarantee date is missing, non-numeric, or an invalid date value.	—	—	@1: field 39		

ERROR MESSAGE CODE	ERROR MESSAGE TEXT	ERROR CONDITION DESCRIPTION	CHANGE TRANSACTION SEND @1-XX DETAIL RECORD & FIELD NUMBER	APPLICATION SEND DETAIL RECORD & FIELD NUMBER	DISBURSEMENT ROSTER DETAIL RECORD & FIELD NUMBER		
210	Current certified amount is missing or invalid	The certified amount is missing or is greater than the guaranteed amount of the loan.	@1-13, @1-14 & @1-24: field 24	—	—		
211	Origination fee is missing or invalid	The origination fee is missing, non-numeric, or an invalid value.	—	—	@1: field 42		
212	Guarantee fee is missing or invalid	The guarantee/federal default fee is missing, non-numeric, or an invalid value.	—	—	@1: field 43		
213	Net disbursement amount is missing or invalid	The net disbursement amount is missing, non-numeric, or an invalid value.	—	—	@1: field 44		
215	Late disbursement indicator code is missing or invalid	The late disbursement indicator code is missing or contains a value other than <b>Y</b> or <b>N</b> .	—	—	@1: field 47		
216	Loan period end date has expired and late disbursement indicator code is not Y	The loan period end date is in the past, but late disbursement indicator code contains a value other than <b>Y</b> .	—	—	@1: fields 26 & 47		
217	School is not approved for EFT	The school is not approved for EFT, but funds distribution method indicator code is <b>E</b> .	—	—	@1: fields 22 & 45		
218	Lender is not approved for EFT/disbursement services	The lender is not approved for EFT, but funds distribution method indicator code is <b>E</b> .	—	—	@1: fields 29, 30, & 45		
219	Loan identified by x not found on database	The loan identified by x cannot be found on the service provider's database.	Generic	—	Generic		
220	Loan identified by x is canceled or transferred on database	The loan identified by x has previously been canceled or transferred on the service provider's database.	Generic	—	Generic		

ERROR MESSAGE CODE	ERROR MESSAGE TEXT	ERROR CONDITION DESCRIPTION	CHANGE TRANSACTION SEND @1-XX DETAIL RECORD & FIELD NUMBER	APPLICATION SEND DETAIL RECORD & FIELD NUMBER	DISBURSEMENT ROSTER DETAIL RECORD & FIELD NUMBER		
221	Anticipated completion date is prior to disbursement date	The anticipated completion date is prior to the disbursement date.	—	—	@1: field 34		
222	Possible duplicate disbursement; sender should contact receiver	Possible duplicate disbursement; sender should contact receiver.	—	—	Generic		
225	@1 Detail Record count is missing or invalid	The number of transmitted @1 detail records does not equal the @1 detail record count in the trailer record.	Trailer: field 2	Trailer: field 2	Trailer: field 2		
226	Total net disbursement amount is missing or invalid	The total net disbursement amount does not equal the sum of net disbursements minus the sum of cancellations in the @1 Detail Records, the data contains non-numeric characters, or the amount is less than zero.	—	—	Trailer: field 3		
227	Total net EFT amount is missing or invalid	The total net EFT amount does not equal the sum of net EFT disbursements in the Disbursement (@1) Detail Records, or the data contains non-numeric characters.	—	—	Trailer: field 4		
228	Total net non-EFT amount is missing or invalid	The total net non-EFT amount does not equal the sum of net non-EFT disbursements in the Disbursement (@1) Detail Records, or the data contains non-numeric characters.	—	—	Trailer: field 5		
229	Total reissue amount is missing or invalid	The total reissue amount does not equal the sum of reissue disbursements in the Disbursement (@1) Detail Records, or the data contains non-numeric characters.	—	—	Trailer: field 6		
231	Unique Supplemental Detail Record Count is missing or invalid	The number of transmitted Unique Supplemental (@2) Detail Records does not equal the @2 Detail Record Count in the trailer record.	Trailer: field 3	Trailer: field 3	Trailer: field 7		

ERROR MESSAGE CODE	ERROR MESSAGE TEXT	ERROR CONDITION DESCRIPTION	CHANGE TRANSACTION SEND @1-XX DETAIL RECORD & FIELD NUMBER	APPLICATION SEND DETAIL RECORD & FIELD NUMBER	DISBURSEMENT ROSTER DETAIL RECORD & FIELD NUMBER		
232	Alternative Loan Detail Record Count is missing or invalid	The number of transmitted Alternative Loan (@4) Detail Records does not equal the @4 Detail Record Count in the trailer record.	—	Trailer: field 15	—		
233	Reference Detail Record Count is missing or invalid	The number of transmitted Reference (@5) Detail Records does not equal the @5 Detail Record Count in the trailer record.	—	Trailer: field 16	—		
234	Funds distribution method code is missing or invalid	The funds distribution method is missing or contains a value other than <b>E, I, M, or N.</b>	—	—	@1: field 45		
235	Special Messages Detail Record Count is missing or invalid	The number of transmitted Special Messages (@3) Detail Records does not equal the @3 Detail Record Count in the trailer record.	—	—	Trailer: field 8		
236	Total Cancellation Amount does not equal sum of cancellations in @1 Detail Records	The total cancellation amount does not equal the sum of net cancellation amounts in the @1 Detail Records, or the data contains non-numeric characters.	—	—	Trailer: field 14		
237	Gross disbursement amount is missing or invalid	The gross disbursement amount is missing, non-numeric, or an invalid value.	—	—	@1: field 41		
301	Record type indicator code is missing or invalid	The record type indicator code is missing or contains an invalid value	All, field 2	@1: field 2	@1: field 2		
303	Actual returned amount is missing or invalid	The actual returned amount for a cancellation or reissue is missing or non-numeric.	@1-10: field 31	—	—		
304	Disbursement consummation indicator code is missing or invalid	The disbursement consummation indicator code for a canceled disbursement is missing or contains a value other than <b>Y or N.</b>	@1-10: field 30	—	—		

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307	Loan period begin date is greater than, or less than 30 days prior to, loan period end date	The loan period begin date is later than the loan period end date, or the loan period indicated is less than 30 days in duration.	All <sup>1</sup> : fields 17 & 18 @1-07: fields 23 & 24	@1: fields 45 & 46	@1: fields 25 & 26		
310	Total loan amount after change does not equal current certified amount	The sum of all gross disbursement amounts, minus any reductions (if applicable), is greater than the current certified amount.	@1-08: field 24 @1-09: field 30; @1-13 & @1-14: fields 23, 29, 31, 33, & 35 @1-24: fields 23, 29, 31, 33 & 35	—	—		
311	Full disbursement cancellation(s) indicated, but disbursement amount(s) is not 0	The disbursement is indicated as fully canceled, but the disbursement amount(s) is greater than zero. Reduction of a disbursement to an amount greater than zero is allowed only for adjustments.	@1-09: field 30; @1-10: field 35	—	—		
312	Disbursement amount adjustment(s) indicated, but disbursement amount(s) is 0	The disbursement or loan is indicated as adjusted, but the disbursement/loan amount(s) equal zero. Reduction of a disbursement or loan to zero is allowed only for cancellations.	@1-09: field 30; @1-10: field 35; @1-24: fields 29, 31, 33 & 35	—	—		
315	Funds return method code is missing or invalid	For cancellations and reissues, funds return method code is missing or contains a value other than <b>E</b> , <b>I</b> , <b>M</b> , or <b>N</b> .	@1-10: field 32; @1-11: field 27	—	—		
322	Loan not found on database using information provided, or information conflicts with loan identified	The information provided does not correspond with an existing loan, or the information for the existing loan associated with the CommonLine unique identifier and loan sequence number conflicts with the information provided.	All <sup>1</sup> : fields 21 & 22	—	@1: fields 3 & 4		
323	Current certified amount(s) exceeds requested loan amount	The current certified amount(s) exceeds the borrower requested loan amount.	@1-13, @1-14 & @1-24: field 24	@1: fields 18; 54 thru 56; 64	—		

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324	Pre-disbursement change requested, but disbursement already made	The change requested is a type that must occur prior to disbursement, but the disbursement has already been made.	Generic	—	—		
325	Post-disbursement change requested, but disbursement has not yet occurred	The change requested is a type that must occur after disbursement, but the disbursement has not yet been made.	Generic	—	—		
326	Actual returned amount exceeds disbursement amount on database	The actual returned amount is greater than the disbursed amount on the service provider's database.	@1-10: field 31 @1-11: field 24	—	—		
327	Full cancellation requested, but actual returned amount is less than disbursement amount on database	The actual returned amount for a full disbursement cancellation is less than the amount of the original disbursement on the service provider's database.	@1-10: field 31	—	—		
328	Full reissue requested, but disbursement amount and/or actual returned amount do not equal disbursement amount on database	The disbursement amount and/or actual returned amount specified for a reissue request do not equal the original full disbursement amount on the service provider's database.	@1-10: fields 31 & 35	—	—		
329	Subsidized/ unsubsidized reallocation requested, but both subsidized and unsubsidized loans do not exist	A subsidized/unsubsidized reallocation is requested, but the borrower is not associated with both subsidized and unsubsidized loans.	Generic	—	—		
332	Funds not disbursed via EFT; netting not permitted	Disbursement via netting is valid only for disbursements that originated via EFT or master check.	@1-10: field 32; @1-11: field 27	—	@1: field 45		

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333	School indicated funds were being returned; netting not permitted	School indicated funds were being returned; netting is not permitted.	@1-10: field 32; @1-11: field 27	—			
336	Grade level change requested would reduce borrower eligibility below the school certified amount	The borrower eligibility at the grade level requested is less than the school certified amount.	@1-07: field 25	—	—		
340	No change transaction processed; data submitted is the same that exists on database	No adjustment(s) was made; the data submitted is the same as that on the service provider's database.	Generic	—	—		
341	Loan / disbursement is canceled and cannot be adjusted	The loan / disbursement was previously canceled and cannot be adjusted.	Generic	—	—		
342	Change transaction rejected; database shows student is attending a different school	The database shows the student is attending a school other than the one identified in this transaction.	All <sup>1</sup> : fields 4 & 19	—	—		
343	Loan period begin date not within allowable range	Loan period begin date not within allowable range	All <sup>1</sup> : field 17 @1-07: field 23	@1: field 45	—		
344	Loan period begin date cannot be more than 18 months in the future	The loan period begin date cannot be more than 18 months in the future.	All <sup>1</sup> : field 17 @1-07: field 23	@1: field 45	—		
345	Anticipated completion date cannot be more than 10 years in the future	The expected completion date cannot be more than 10 years in the future.	@1-07: field 28	@1: field 50	—		

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347	Disbursement date(s) are not within allowable range	Disbursement date(s) are not within allowable range.	@1-09: fields 25 & 29 @1-10: fields 25 & 34; @1-13, @1-14 & @1-24: fields 28, 30, 32 & 34	@1: fields 57 thru 60	—		
350	Record not processed due to multiple errors	The entire record could not be processed due to multiple errors in one or more transactions.	Generic	Generic	Generic		
351	Sum of disbursement amounts exceeds guaranteed amount	The sum of the disbursement amounts is greater than the guaranteed amount. You must use transaction 24 for loan increases.	@1-09: field 30; @1-10: field 35; @1-13, @1-14 & @1-24: fields 29, 31, 33 & 35	—	—		
353	Netting process is not supported	The service provider does not support the netting disbursement method; the funds distribution method code must be <b>I</b> , <b>E</b> , or <b>M</b> .	@1-10: field 32; @1-11: field 27	—	@1: field 45		
354	Disbursement amount cannot exceed ½ of loan amount	A single disbursement in a multiple-disbursement loan cannot exceed ½ of the total loan amount.	@1-09: field 30 @1-10: field 35 @1-13, @1-14 & @1-24: fields 29, 31, 33 & 35	@1: fields 98 thru 101	—		
355	Service provider cannot process amounts other than whole dollars	The service provider cannot process amounts other than whole dollars.	@1-08: field 24; @1-09: fields 27 & 30 @1-10: fields 29 & 35 @1-24: fields 29, 31, 33 & 35	—	—		

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356	Hold/release requested, but service provider does not process hold/release transactions	A disbursement hold/release was requested, but the service provider does not process hold/release transactions.	@1-09: field 28	—	—		
357	Additional disbursement(s) requested for loan, but previous disbursement(s) not reduced accordingly	The additional disbursement(s) requested was not part of a loan increase. Previous disbursement(s) must be reduced by an amount equal to the amount of the additional disbursement(s).	@1-09: field 30	—	—		
358	Reinstatement requested, but original loan or disbursement not canceled	A loan or disbursement may be reinstated only if previously canceled.	@1-08: field 24 @1-09: field 31; @1-10: field 36	—	—		
359	Reinstatement of disbursement requested, but prior disbursement is still canceled	Disbursements must be reinstated in chronological order; subsequent disbursements must remain canceled until the preceding disbursement(s) have been reinstated.	@1-08: field 24 @1-09: field 30; @1-10: field 35	—	—		
360	Reallocation requested to increase subsidized loan amount, but no reduction requested to unsubsidized loan amount	A reallocation to increase the subsidized amount must be accompanied by an equal or greater reduction to the unsubsidized amount.	@1-13 & @1-14: field 23	—	—		
361	Reallocation requested to increase unsubsidized loan amount, but no reduction requested to subsidized loan amount	A reallocation to increase the unsubsidized amount must be accompanied by an equal or greater reduction to the subsidized amount.	@1-13 & @1-14: field 23	—	—		

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362	Subsidized/ unsubsidized reallocation requested, but loan amount requested not equal to or less than loan on database	A subsidized/unsubsidized reallocation was requested, but the loan is not equal to or less than the loan amount on the service provider's database.	@1-13 & @1-14: field 24; @1-24: fields 24, 29, 31, 33 & 35	—	—		
363	School refund date is missing or invalid	The school refund date is missing, non-numeric, or an invalid date value.	@1-11 & @1-12: field 23	—	—		
366	Error: service provider does not process this transaction	The service provider does not provide the requested service.	Generic	Generic	Generic		
368	Change certification date is missing or invalid	The change certification date is missing, non-numeric, or an invalid date value.	@1-07: field 26 @1-13: field 37 @1-14: field 37 @1-24: field 37	—	—		
369	Cancellation date is missing or invalid	The cancellation date is missing, non-numeric, or an invalid date value.	@1-08: field 23; @1-09: field 26; @1-10: field 28	—	—		
370	Reinstatement indicator code is missing or invalid	The reinstatement indicator code is missing or contains a value other than <b>Y</b> or <b>N</b> .	@1-09: field 31; @1-10: field 36	—	—		
371	Hold/release indicator is invalid	The hold/release indicator code is invalid.	@1-09: field 28	—	—		
373	School refund amount missing or invalid	The school refund amount is missing or is a non-numeric value.	@1-11 & @1-12: field 24	—	—		
374	Decreased loan amount is missing or invalid	The loan decrease amount is missing, non-numeric, or an invalid value.	@1-13: field 23	—	—		

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375	Increased loan amount is missing or invalid	The loan increase amount is missing, non-numeric, or is an invalid value.	@1-14 & @1-24: field 23	—	—		
376	Reprint request rejected; original promissory note never printed	A reprint request is valid only if the original promissory note has been previously printed.	—	@1: field 2	—		
377	Service provider does not support temporary borrower address processing	The service provider does not support temporary borrower addresses.	—	@1: fields 90, 103 thru 105; 107 thru 109	—		
378	CommonLine unique identifier not found under borrower SSN provided	The CommonLine unique identifier is not linked to the borrower SSN provided.	All: field 3	@1: fields 6 & 24	@1: fields 3 & 4		
379	Cancellation amount is missing or invalid	The cancellation amount is missing, non-numeric, or an invalid value.	@1-09: field 27 @1-10: field 29	—	@1: field 56		
380	Total deficit amount is missing or invalid	The total deficit amount does not equal the sum of net disbursements minus the sum of cancellation amounts in the @1 Detail Records, the data contains non-numeric characters, or the amount is equal to or greater than zero.	—	—	Trailer: field 15		
381	Subsidized/ unsubsidized reallocation requested, but subsidized amount requested exceeds the academic limit	In a reallocation request, the new subsidized amount exceeds the academic limit. Both the subsidized and unsubsidized portions of the requested transaction are rejected, and both receive this error message.	@1-13 & @1-14: fields 23 & 24	—	—		

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382	Request conflict: cannot request cancellation and reinstatement in same transaction	A loan cancellation and subsequent reinstatement must be requested in separate transactions.	@1-08: fields 23 & 24 @1-09: fields 26, 27 & 31 @1-10: fields 28, 29 & 36	—	—		
383	Cancellation indicated, but revised loan or disbursement amount equals current database amount	A cancellation was requested, but the revised loan or disbursement amount equals the information on the service provider's database.	@1-08: field 23 @1-09: fields 24, 27 & 30 @1-10: fields 28 & 29	—	—		
384	Cancellation of multiple disbursements requested	More than one disbursement per transaction cannot be canceled or cannot cancel a disbursement unless all subsequent disbursements are canceled.	@1-09: fields 24, 25, 26, & 27 @1-10: fields 24 & 28	—	—		
385	Cancellation indicated, but future disbursements remain	A disbursement cannot be canceled unless all subsequent disbursements are also canceled.	@1-09: fields 23, 24, 25, & 26 @1-10: fields 23 & 27	—	—		
386	Cannot add disbursement; loan fully disbursed	A disbursement cannot be added to a loan unless at least one disbursement remains on the loan.	@1-09: field 25 @1-14: fields 28, 30, 32, & 34 @1-24: fields 28, 30, 32, & 34	—	—		

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387	Cannot process new disbursement; canceled disbursement exists	A new disbursement cannot be processed when there is an existing canceled disbursement. The canceled disbursement must be reinstated.	@1-09: field 25 @1-14: fields 28, 30, 32, & 34 @1-24: fields 28, 30, 32, & 34	—	—		
388	The CommonLine Unique Identifier on Certification Request cannot be matched with School ID	A certification request requires a match between the CommonLine unique identifier and the school specified in the application.	—	@1: fields 24 & 43	—		
389	Incorrect loan increase amount	Loan increase amount must be more than current loan amount.	@1-14: field 23 @1-24: field 23	—	—		
390	Incorrect loan decrease amount	Loan decrease amount must be less than current loan amount	@1-13: field 23	—	—		
391	Subsidized/ unsubsidized reallocation has a loan period end date greater than 90 days in the past	A subsidized/unsubsidized reallocation cannot have a loan period end date that is greater than 90 days in the past.	@1-13: field 18 @1-14: field 18	—	—		
392	Loan(s) selected for subsidized/ unsubsidized reallocation request do not match loan periods and/or grade level information	The loan(s) selected for a subsidized/unsubsidized reallocation request must match the existing loan period and grade level information.	Generic	—	—		

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393	Total of new subsidized/ unsubsidized reallocation request amount exceeds the current total sub/unsub guarantee amount	A subsidized/unsubsidized reallocation request cannot exceed the current total sub/unsub guarantee amount.	@1-13: field 23 @1-14: field 23	—	—		
394	Sum of disbursements does not equal loan increase/decrease amount	The sum of all disbursements does not match the specified loan increase/decrease amount	@1-13: fields 23, 29, 31, 33, and 35 @1-14: fields 23, 29, 31, 33, and 35 @1-24: fields 23, 29, 31, 33, and 35	—	—		
395	Student's grade level exceeds school's participation agreement	The student's grade level indicated exceeds the school's participation agreement.	@1-07: field 25	@1: field 47	—		
396	Cannot combine a hold/release request with other transactions in the same record	A disbursement hold or release must be submitted as a separate record	@1-09: field 28	—	—		
397	Hold cannot be processed because disbursement canceled	The disbursing agent cannot process a disbursement hold because the disbursement has already been canceled.	@1-09: field 28	—	—		
398	Hold cannot be processed because funds already disbursed	The disbursing agent cannot process a disbursement hold because the funds have already been disbursed.	@1-09: field 28	—	—		

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399	Hold cannot be processed because disbursement does not exist	The disbursing agent cannot process a disbursement hold because the disbursement does not exist.	@1-09: field 28	—	—		
400	Hold cannot be processed because disbursement already in a hold status	The disbursing agent cannot process a disbursement hold because the disbursement is already in a hold status.	@1-09: field 28	—	—		
401	Release cannot be processed because disbursement already in a release status	The disbursing agent cannot process a disbursement release because the disbursement is in a release status.	@1-09: field 28	—	—		
402	Release cannot be processed because disbursement already in a release status	The disbursing agent cannot process a disbursement release because the disbursement is in a release status.	@1-09: field 28	—	—		
403	Release cannot be processed because disbursement does not exist	The disbursing agent cannot process a disbursement release because the disbursement does not exist.	@1-09: field 28	—	—		
404	Release cannot be processed because funds already disbursed or in a released status	The disbursing agent cannot process a disbursement release because the disbursement has already been disbursed or in a release status.	@1-09: field 28	—	—		
405	Federal Application Form Code is missing or invalid	The Federal Application Form Code is missing, contains an invalid value, or does not match a form valid for the loan period begin date.	—	@1: field 76	—		
406	First and last name do not contain valid values	NFN (No First Name) and NLN (No Last Name) cannot be used at the same time. At least one valid name must be provided.	@1-02: field 11 & 12	@1: fields 3, 4, 34, &35	@1: fields 5, 6, 18, & 19		
407	Disbursement Hold/Release Indicator Code is missing or invalid	The Disbursement Hold/Release Indicator Code was either not populated or contained an invalid value.	@1-09: field 28	@1: fields 83, 84,85, 86	—		



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408	Foreign Postal Code is missing or invalid	The Foreign Postal Code field was either not populated or contained an invalid value	—	@1: field 87 @4: fields 45 & 46 @5: fields 39 & 40	—		
409	Serial Loan Code is missing or invalid	The Serial Loan Code field is missing, contains an invalid value, or the school is not eligible for serial loan processing.	—	@1: field 88	—		
410	Promissory Note Delivery Code is missing or invalid	The Promissory Note Delivery Code field was either not populated or contained an invalid value.	—	@1: field 95	—		
411	Supplemental Borrower Information Record Count missing or invalid	The Supplemental Borrower Information Record Count field was either not populated or contains invalid data.	—	Trailer: field 17	—		
412	Borrower Confirmation Indicator missing or invalid	The Borrower Confirmation Indicator field was either not populated or contains an invalid value.	—	—	@1: field 32		
413	Multiple Alternative Loan (@4) detail records received	More than one Alternative Loan (@4) detail record was received for the same borrower.	—	Generic	—		
414	Multiple Reference (@5) detail records received	More than one Reference (@5) detail record was received for the same borrower.	—	Generic	—		
415	Alternative Borrower Total Student Loan Debt is missing or invalid	The Alternative Borrower Total Student Loan Debt was either not populated or contained an invalid value.	—	@1: field 97	—		
416	Change transaction cannot be processed— loan not guaranteed	The desired change transaction cannot be processed because the referenced loan is not guaranteed.	Generic	—	—		

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417	Recipient ID is invalid	The Recipient ID field contains an invalid value.	Header: field 17 @1-02, @1-7, @1-08, @1-09, @1-10, @1-11, @1-12, @1-13, @1-14, @1-19, @1-24: field 7 Trailer: field 12	Header: field 17 Trailer: field 12	Header: field 15		
418	Cancellation Amount is invalid	The Cancellation Amount field contains an invalid value	@1-09: field 27 @1-10: field 29	—	—		
419	Disbursement Amount is not numeric	The Disbursement Amount field contains an invalid value	@1-13, @1-14, @1-24: fields 29, 31, 33, 35	—	—		
420	Funds Reissue Indicator Code is invalid	The Funds Reissue Indicator Code field contains a value other than Y or N.	@1-10: field 33	—	—		
421	Recipient ID in detail record does not match recipient ID in header	The Recipient ID field in the detail record contains a value that does not match the value contained in the Recipient ID field in the header record.	All: field 7	—	—		
422	Reinstated Loan Amount is invalid	The Reinstated Loan Amount field contains an invalid value.	@1-08: field 24	—	—		
423	Revised Certification Amount is not numeric	The Revised Certification Amount field contains a value that is not numeric.	@1-13, @1-14, @1-24: field 24	—	—		
424	Revised School Refund Amount is invalid	The Revised School Refund Amount field contains an invalid value.	@1-12: field 26	—	—		
425	Revised School Refund Date is invalid	The Revised School Refund Date field contains an invalid value.	@1-12: field 25	—	—		

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426	Withdrawal Date invalid	The Withdrawal Date field contains an invalid value.	@1-11: field 26	—	—		
427	Credit check appeal denied	Borrower's/endorser's appeal to obtain credit denied	Generic	Generic	Generic		
428	Cumulative School refund amount is invalid	Cumulative School Refund amount is non-numeric, or is an invalid value.	@1-12: field 24		—		
429	Reallocation requested to decrease subsidized loan amount, but no increase requested to unsubsidized loan amount	A reallocation to decrease the subsidized amount must be accompanied by an increase to the unsubsidized amount.	@1-13 & @1-14: field 23		—		
430	Reallocation requested to decrease unsubsidized loan amount, but no increase requested to subsidized loan amount	A reallocation to decrease the unsubsidized amount must be accompanied by an increase to the subsidized amount.	@1-13 & @1-14: field 23		—		
431	Loan Period Change record missing	A Loan Period Change (@1-07) record was submitted for a subsidized loan but not for the corresponding unsubsidized loan, or an @1-07 record was submitted for an unsubsidized loan but not for the corresponding subsidized loan.	@1-07: fields 23,24,25, and 28		—		
432	Subsidized loan and corresponding unsubsidized loan have different Revised Loan Period Begin and end Dates	The Revised Loan Period Begin and End Dates for a subsidized loan are different from the Revised Loan Period Begin and End Dates for the corresponding unsubsidized loan.	@1-07: fields 23 and 24		—		

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433	Student Major missing or invalid	Student Major is missing or contains an invalid value.		@4: field 47	—		
434	Interest Rate Option is missing or invalid	Interest Rate Option is missing or contains an invalid value.		@4: field 62	—		
435	Repayment Option Code is missing or invalid	Repayment Option Code is missing or contains an invalid value.		@4: field 63	—		
436	Missing borrower/cosigner credit information	One or more of the fields pertaining to borrower/cosigner credit is missing or invalid.		@5: fields 41-59	—		
437	Service provider cannot route the hold/release request	The service provider cannot route the hold/release request. School must transmit the request directly to the appropriate disbursing agent.	@1-09: field 28		—		
438	E-mail address validity indicator is missing or invalid	The e-mail address validity indicator code must contain <b>Y</b> or <b>N</b> .	@1-19: field 12	@7: fields 5, 8 & 11	—		
439	E-mail address effective date is missing or invalid	The e-mail address effective date is missing, non-numeric, or an invalid date value.	@1-19: field 13	@7: fields 6, 9 & 12	—		
441	More than one loan certified per record	For a blanket guarantee loan, more than one loan certified per record.		@1: fields 54 & 55	—		
442	The sum of the blanket guarantee gross disbursement amounts must equal the lender approved amount for the appropriate loan type	The sum of the blanket guarantee gross disbursement amounts must equal the lender approved amount for the appropriate loan type.		@1: fields 69-71 & 98-101	—		
443	Invalid Lender Blanket Guarantee Indicator Code	The lender blanket guarantee indicator code contains a value other than <b>Y</b> or space.		@1: field 78b	—		

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444	Lender Blanket Guarantee Approval Date is missing or invalid	The lender blanket guarantee approval date is missing or invalid.		@1: field 78c	—		
471	E-mail address value is missing or invalid	The value in the e-mail address field is missing or invalid.	@1-19: field 11	@7: fields 4, 7, & 10	—		
477	Electronic Signature Indicator Code is invalid	The Electronic Signature Indicator Code field contains a value other than Y or space, or contains a value that conflicts with the corresponding Signature Code field value or E-Signature Source Type Code field value.	—	@1: fields 22, 41, 67, 89 & 92; @4: fields 24, 38, 64 & 65	—		
500	Revised Certified Amount is missing, invalid, or less than the guaranteed amount of the loan on the recipient's database	The revised certified amount is missing, contains an invalid value, or is less than the current guaranteed amount of the loan on the recipient's database	@1-14 & @1-24: field 24	—	—		
501	Revised disbursement amount plus cancellation amount not equal to recipient's database	Revised disbursement amount plus cancellation amount must be equal to current disbursement amount on recipient's database.	@1-09: fields 27 & 30; @1-10: fields 29 & 35	—	—		
503	E-Signature Source Type Code is missing or invalid	The Electronic Signature Code value is "Y", but the corresponding E-Signature Source Type Code is either missing or contains an invalid value.	—	@1: fields 67 and 89	@1: field 57		
504	Alien Registration ID conflicts with corresponding Citizenship Code	If (1) citizen/national indicated, Alien Registration ID must be blank.	—	@1: field 26 & 33	—		
505	Alien Registration ID is missing or invalid	The value in the PLUS/Alternative Borrower Alien Registration ID field is missing or invalid	—	@1: field 33	—		

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<sup>1</sup> Not applicable to Change Transaction Send @1-02 or @1-19 Detail Record.							

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